**Design & Implementation of a Quality Management System (QMS)**

What is the issue in today’s environment?

The definition of the Quality Strategy, Quality Policy & Quality Manual is the very first step when setting up a QMS in an organization. However, the work and the responsibility of senior management do not end with that task. First, the rollout of the QMS in an organization requires a comprehensive and thoughtful change management plan to ensure a successful adoption by all concerned staff members. Following the rollout the QMS needs to keep up-to-date with the continuous changes in the regulatory and legal requirements as well as changes made to process and organizations in an enterprise. Finding the right balance between “hyperactive” revision cycles and an out of date QMS is essential to ensure the long-term buy-in into the Quality Strategy & QMS by all staff members of an organization.

How can **Widler & Schiemann** assist you with the design and implementation of your QMS? Both partners have worked with large and small organizations and helped them develop and deploy a fit for purpose QMS. Their experience has allowed them to detect early obstacles or even resistance and to propose the right change management steps. Pairing in-depth knowledge of QMS and subject matter expertise with a pragmatic rather than a dogmatic approach has helped to determine the right level of documentation and controls.

**Widler & Schiemann** will work not only with your management but also your experts and process owners to define – or if a QMS already exists, confirm – the elements of your QMS. Define a change management strategy that meets the needs of your organization and takes into account its culture. The expertise of **Widler & Schiemann** will ensure that industry best practices benefit your organization and that the QMS continues to meet regulatory and legal requirements as well as the demands of your own organization.